ROGERS WATER UTILITIES

PRECAUTIONARY BOIL WATER NOTICE

September 7, 2018

A PRECAUTIONARY BOIL WATER NOTICE HAS BEEN ISSUED FOR ALL RESIDENTS SUPPLIED BY ROGERS WATER UTILITIES FROM THE PRAIRIE CREEK AREA TO EAST OF THE HIGHWAY 12 BRIDGE OVER BEAVER LAKE.

AREAS ALONG HIGHWAY 12 EAST OF DREAM VALLEY ROAD AND INCLUDING BEAVER SHORES AND AREAS IN AND AROUND PRAIRIE CREEK WERE ALSO AFFECTED. IF YOU EXPERIENCED A COMPLETE LOSS OF WATER FLOW YOU ARE IN THE AFFECTED AREA. REPAIRS OF A BROKEN WATER MAIN LOCATED ON HIGHWAY 12 EAST OF THE BRIDGE BEGAN ON FRIDAY MORNING, SEPTEMBER 7, 2016 AND HAVE BEEN COMPLETED. UNFORTUNATELY, THE BROKEN WATER MAIN RESULTED IN A LOSS OF SYSTEM PRESSURE IN THE AFFECTED AREA.

BECAUSE OF THIS LOSS OF PRESSURE, AS A PRECAUTION, ALL AFFECTED CUSTOMERS ARE ADVISED THAT THE WATER MAY BE UNSAFE FOR HUMAN CONSUMPTION, AND WATER USED FOR DRINKING, COOKING, MAKING ICE, BRUSHING TEETH, OR WASHING DISHES SHOULD BE BOILED BRISKLY FOR ONE (1) MINUTE PRIOR TO USE. ALL ICE CUBES SHOULD BE DISCARDED AND ONLY BOILED WATER BE USED FOR MAKING ICE. AS AN ALTERNATIVE, BOTTLED WATER MAY BE USED.

THIS “PRECAUTIONARY BOIL WATER NOTICE” WILL REMAIN IN EFFECT UNTIL THE PROBLEM HAS BEEN CORRECTED, AN ADEQUATE DISINFECTANT LEVEL IS ESTABLISHED THROUGHOUT THE DISTRIBUTION SYSTEM, AND A BACTERIOLOGICAL SURVEY SHOWS THAT THE WATER IS SAFE TO DRINK.

IF YOU HAVE ANY QUESTIONS YOU MAY CONTACT MR. BRENT DOBLER, SUPERINTENDENT AT ROGERS WATER UTILITIES AT 479-936-5406.

BRENT DOBLER
ROGERS WATER UTILITIES

Please share this information with any other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses).